



BRIGHAM AND  
WOMEN'S HOSPITAL

## Neonatal Transport Program

### Information for Referring Physicians

24 hours-a-day | 7 days-a-week | (800) 233-8998

Our Neonatal Transport Program, in collaboration with Boston MedFlight, provides rapid transfer of high risk infants from hospitals throughout New England to the Level III Newborn Intensive Care Unit (NICU) at Brigham and Women's Hospital (BWH).

- **Expert Neonatal Care**

With a single call, our team members will work with you to facilitate the transfer of your patient to our Level III Newborn Intensive Care Unit.

Through our collaborative program, we have over 60 licensed NICU beds to provide the highest level of care for critically-ill infants. An attending neonatologist leads a team of specialists to deliver the most evidence based techniques in neonatal intensive care including advanced modes of ventilation, extracorporeal membrane oxygenation (ECMO), inhaled nitric oxide, total body cooling for neonatal encephalopathy, and brain monitoring. A full range of medical and surgical consultation services also are available.

- **Newborn Transportation to BWH**

Transportation to the NICU at BWH is arranged through Boston MedFlight (BMF), a critical care medical transport service with teams specifically trained to transport newborn infants.

Access to ground and air transportation is readily available, and Boston MedFlight has multiple bases throughout Massachusetts. In addition, Boston MedFlight has unique logistic capabilities, including real-time tracking of weather, traffic, and hospital capacities.

- **Coordinated Transfers for OB/GYN Care**

BWH has the unique ability to accommodate care for both infants and their mothers and will work with you to facilitate the transfer of the mother to the same hospital as her newborn, for continued inpatient OB/GYN care.

- **Communication with the NICU at BWH**

You will be notified when the infant arrives and will be kept informed of the infant's condition throughout their stay.

#### Brigham and Women's Hospital

Newborn Intensive Care Unit  
Center for Women and Newborns  
75 Francis Street, 6th Floor  
Boston, MA 02115

**BWH NICU line: (617) 732-5420**



To request a consult or arrange transportation to the NICU at BWH please call **1-800-233-8998**.



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### Steps for Transfer

1. The referring hospital team calls Boston MedFlight at 1-800-233-8998 to request a consultation or transfer to BWH.
2. Boston MedFlight facilitates conference call with the referring hospital team and NICU medical control at BWH to discuss details and medical management of your patient. Our physicians will provide you advice and support over the phone, and help you to determine if the transport is needed.
3. Boston MedFlight provides estimated time of arrival at the referring hospital and will facilitate communication between the referring hospital team and the NICU at BWH, as needed.
4. Boston MedFlight provides the referring hospital team with confirmation once the newborn has been admitted to the NICU at BWH.
5. BWH NICU staff informs referring hospital of newborn's condition during stay in the NICU.
6. BWH either arranges transfer back to referring hospital once the infant is stable or discharges the infant home when appropriate.
7. Summary of hospital stay in our NICU is provided to referring physician after discharge.
8. Comprehensive review of transport case can be arranged for the staff of referring hospital.

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