

Nutrition Cancellation and “No-Show” Policy

The Nutrition and Wellness Service (NWS) provides the highest level of nutrition care to patients. To continue doing this, it is important we communicate our cancellation policy with all patients.

Please notify us **at least 48 hours in advance** if you are unable to keep your appointment. This allows us to book that time for another patient.

If you fail to come to your appointment, give notice of a cancellation or are greater than 15 minutes late for your appointment, the appointment is considered a **“no-show.”**

“No-shows” are disruptive to our patients. If you have 3 or more “no-shows” in one year, the Nutrition Consultation Service may need to terminate your care to provide the best possible care to other nutrition patients.

Please contact us if you have any questions at the number and address below.

Main office:

Nutrition and Wellness Service
45 Francis St
Boston, MA 02115
617-732-6054

Thank you! We look forward to guiding you in making long-lasting nutrition and other lifestyle changes that will help promote or enhance your wellbeing.

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