

**Brigham & Women's Hospital
South Huntington Primary Care**
Staff Roles

How can we help you?

Practice Assistant (Front Desk)

- Helps you get in touch with your medical team
- Checks you in and out of the practice
- Helps you schedule or reschedule appointments

Practice Manager

- Works with the Medical Director
- Responsible for the smooth running of the practice
- Helps you understand how the practice works by solving any administrative problems

Medical Director

- Works with the Practice Manager
- Responsible for the smooth running of the practice

Phlebotomist (Lab)

- Collects blood from you
- Collects samples of urine and stool
- Ensures blood and samples are transferred to the Brigham and Women's lab so they can be processed

Social Worker (LICSW or LCSW)

- Provides you with guidance and support around behavioral health/mental health issues (for example: anxiety, depression and sleep issues)
- Provides you with short-term counseling and then connects you with long-term counseling as needed

Doctor (MD)/ Resident (MD)

- Helps you get healthier by getting to know you, figuring out and treating any issues, ordering tests and prescribing medication.

Physician Assistant (PA)

- They do the same job a doctor does. They have an interest in preventing diseases and educating patients on their health.

Nurse (Licensed Practical Nurse - LPN)

- Checks in with you if you are sick or having an issue and helps you get better
- Provides you with education about your health
- Nurses can provide blood pressure checks, dressing changes, remove stitches and give shots

Medical Assistant (MA)

- Brings you to the exam room
- Collects information to pass onto the doctor or physician assistant (for example: reason for visit, blood pressure, pulse, weight, temperature, medication and collecting different surveys and tests)

Pharmacist (Pharm.D.)

- Reviews and might adjust your medications to make sure they are safe and appropriate
- Provides you with education on the purpose and proper use of your medications

Nutritionist (Registered Dietician - RD)

- Works with you to discuss your lifestyle (eating, sleeping and exercising)
- When you are ready, gives you advice/education on changes to improve your health

**Nurse Care Coordinator
(Registered Nurse -RN)**

- If you are in the hospital, she will reach out to you and help you if you have any issues. She will be in touch when you get home.
- If you have complicated medical issues, she will work closely with you to help you get healthier.

Community Resource Specialist

- Helps you get connected to community resources (for example: transportation, housing and food access) by providing you with referrals and information

Last Updated On: May 2016