



Domestic and Sexual Violence Resources and Support During COVID-19

During the COVID-19 pandemic, Partners HealthCare is mindful that many of our patients may need to stay in places that may not be safe for them. Whether internal or external to our healthcare system, domestic and sexual violence prevention programs continue to provide free, confidential and voluntary services remotely and virtually to people who need support.

Partners HealthCare institutions with internal domestic and sexual violence programs are providing coverage and support from afar for the staff at their hospitals and providers providing telehealth services who are dealing with the issue of violence that arises in the context of care. Externally, community-based domestic violence program advocates are still available to provide virtual support to people in need.

Partners HealthCare encourages clinicians to connect with our internal interpersonal violence prevention programs or local external partners to get more support and information during this pandemic. Advocates at our internal programs are available for support, consultation and training to all providers during this critical time.

Please see the table below for resources for your institution.

24/7 Hotlines

SafeLink (Massachusetts Domestic and Sexual Violence Hotline) 1-877-785-2020 TTY 1-877-521-2601

National Domestic Violence Hotline 1-800-799-SAFE (7233)

National Sexual Assault Hotline RAINN 1-800-656-4673

New Hampshire Domestic Violence Hotline 1-866-644-3574



New Hampshire Sexual Assault Hotline 1-800-277-5570

*For additional regional service providers or statewide culturally specific programs, please click on this [link](#).

Partners Institutions Domestic Violence and Sexual Assault Service Providers

Hospital-Based Program	Domestic Violence Service Provider	Sexual Assault Service Provider
<p>BRIGHAM HEALTH  BRIGHAM AND WOMEN'S HOSPITAL Boston</p>	<p>Passageway: 617-732-8753 or 617-732-6660, pager #31808</p> <ul style="list-style-type: none"> o Advocates Working Remotely, Phone and Video services. Available M-F 8:30A-5:30P <p>Serving Brookside Community Health Center and Southern Jamaica Plain Community Health Center, BWH main campus and off-site ambulatory practices</p> <ul style="list-style-type: none"> o Community Resource Guides o Equity Task Force Leadership o Tele-Health Guidelines for Providers 	<p>Boston Area Rape Crisis Center (BARCC) Cambridge: 800-841-8371</p> <p><i>*Brigham and Women's Hospital Violence Recovery Program is available for community violence cases: Page #32063. Advocates available 7 am – 11 pm daily to provide virtual support.</i></p>
<p>BRIGHAM HEALTH  BRIGHAM AND WOMEN'S HOSPITAL Brookside Community Health Center</p>	<p>Passageway: 617-732-8753 or 617-732-6660, pager #31808</p> <ul style="list-style-type: none"> o Advocates Working Remotely, Phone and Video services. Available M-F 8:30A-5:30P <p>Serving Brookside Community Health Center and Southern Jamaica Plain Community Health Center, BWH main campus and off-site ambulatory practices</p> <ul style="list-style-type: none"> o Community Resource Guides o Equity Task Force Leadership o Tele-Health Guidelines for Providers 	<p>Boston Area Rape Crisis Center (BARCC) Cambridge: 800-841-8371</p> <p><i>*Brigham and Women's Hospital Violence Recovery Program is available for community violence cases: Page #32063. Advocates available 7 am – 11 pm daily to provide virtual support.</i></p>
<p>BRIGHAM HEALTH  BRIGHAM AND WOMEN'S HOSPITAL Southern Jamaica Plain Health Center</p>	<p>Passageway: 617-732-8753 or 617-732-6660, pager #31808</p> <ul style="list-style-type: none"> o Advocates Working Remotely, Phone and Video services. Available M-F 8:30A-5:30P <p>Serving Brookside Community Health Center and Southern Jamaica Plain Community Health Center, BWH main campus and off-site ambulatory practices</p> <ul style="list-style-type: none"> o Community Resource Guides o Equity Task Force Leadership o Tele-Health Guidelines for Providers 	<p>Boston Area Rape Crisis Center (BARCC) Cambridge: 800-841-8371</p> <p><i>*Brigham and Women's Hospital Violence Recovery Program is available for community violence cases: Page #32063. Advocates available 7 am – 11 pm daily to provide virtual support.</i></p>
<p>BRIGHAM HEALTH  BRIGHAM AND WOMEN'S Faulkner Hospital</p>	<p>Passageway: 617-732-8753 or 617-732-6660, pager #31808</p> <ul style="list-style-type: none"> o Advocates Working Remotely, Phone and Video services. Available M-F 8:30A-5:30P <p>Serving Brookside Community Health Center and Southern Jamaica Plain Community Health Center, BWH main campus and off-site ambulatory practices</p> <ul style="list-style-type: none"> o Community Resource Guides o Equity Task Force Leadership o Tele-Health Guidelines for Providers 	<p>Boston Area Rape Crisis Center (BARCC) Cambridge: 800-841-8371</p> <p><i>*Brigham and Women's Hospital Violence Recovery Program is available for community violence cases: Page #32063. Advocates available 7 am – 11 pm daily to provide virtual support.</i></p>
<p> COOLEY DICKINSON HOSPITAL <small>MASSACHUSETTS GENERAL HOSPITAL AFFILIATE</small></p>	<p>Safe Passage Northampton: 888-345-5282 TTY: 413-586-5066</p>	<p>Center for Women & Community Hampshire County: 413-545-0800 TTY: 413-577-0940</p>
<p> MARTHA'S VINEYARD HOSPITAL</p>	<p>CONNECT to End Violence Vineyard Haven: 508-696-7233 TTY: 774-549-9659</p>	<p>CONNECT to End Violence Vineyard Haven: 508-696-7233 TTY: 774-549-9659</p>

 <p>MASSACHUSETTS EYE AND EAR</p>	<p>Casa Myrna Boston: 877-785-2020</p>	<p>Boston Area Rape Crisis Center (BARCC) Cambridge: 800-841-8371</p>
 <p>MASSACHUSETTS GENERAL HOSPITAL</p> <p>Boston</p>	<p>HAVEN: 617-724-0054</p> <ul style="list-style-type: none"> ○ Open and Accepting New Referrals ○ Consultation to providers ○ 24/7 Coverage ○ Advocates Working Remotely, Phone and Video Advocacy <p>Expanded to 24-hour availability, 7 days/week during this crisis</p>	<p>Boston Area Rape Crisis Center (BARCC) Cambridge: 800-841-8371</p>
 <p>MASSACHUSETTS GENERAL HOSPITAL</p> <p>Chelsea Healthcare Center</p>	<p>HAVEN: 617-724-0054</p> <ul style="list-style-type: none"> ○ Open and Accepting New Referrals ○ Consultation to providers ○ 24/7 Coverage ○ Advocates Working Remotely, Phone and Video Advocacy <p>Expanded to 24-hour availability, 7 days/week during this crisis</p>	<p>Boston Area Rape Crisis Center (BARCC) Cambridge: 800-841-8371</p>
 <p>McLean HOSPITAL <small>HARVARD MEDICAL SCHOOL AFFILIATE</small></p>	<p>REACH Beyond Domestic Violence Waltham: 800-899-4000</p>	<p>Boston Area Rape Crisis Center (BARCC) Cambridge: 800-841-8371</p>
 <p>NEWTON-WELLESLEY HOSPITAL</p>	<p>Domestic and Sexual Violence Program: 617-243-6521</p> <ul style="list-style-type: none"> ○ Advocates Working Remotely, Phone and Video Advocacy ○ Emergency 24-hour availability, 7 days/week 	<p>Domestic and Sexual Violence Program: 617-243-6521</p> <ul style="list-style-type: none"> ○ Advocates Working Remotely, Phone and Video Advocacy ○ Emergency 24-hour availability, 7 days/week
 <p>NORTH SHORE MEDICAL CENTER</p>	<p>CrossRoads (HAWC): 1-800-547-1649</p> <ul style="list-style-type: none"> ○ Open and Accepting New Referrals ○ 24/7 Availability through HAWC Hotline ○ New Tele-Sane Program at NSMC ED 	<p>YWCA North Shore Rape Crisis Center 877-509-9922 TTY: 781-477-2315</p> <ul style="list-style-type: none"> ○ Advocates Working Remotely, Phone and Video services available
 <p>NANTUCKET COTTAGE HOSPITAL <small>MASSACHUSETTS GENERAL HOSPITAL AFFILIATE</small></p>	<p>A Safe Place Nantucket: 508-228-2111 TTY: 508-228-7095</p>	<p>A Safe Place Nantucket: 508-228-2111 TTY: 508-228-7095</p>
	<p>RESPOND Inc. Somerville: 617-623-5900</p>	<p>Boston Area Rape Crisis Center (BARCC) Cambridge: 800-841-8371</p>
 <p>Cambridge</p>	<p>HAVEN: 617-724-0054</p> <ul style="list-style-type: none"> ○ Open and Accepting New Referrals ○ Consultation to providers ○ 24/7 Coverage ○ Advocates Working Remotely, Phone and Video Advocacy <p>Expanded to 24-hour availability, 7 days/week during this crisis</p>	<p>Boston Area Rape Crisis Center (BARCC) Cambridge: 800-841-8371</p>
 <p>Cape Cod</p>	<p>Independence House, Inc. Hyannis: 800-439-6507</p>	<p>Independence House, Inc. Hyannis: 800-439-6507</p>

 <p>Charlestown</p>	<p>HAVEN: 617-724-0054</p> <ul style="list-style-type: none"> ○ Open and Accepting New Referrals ○ Consultation to providers ○ 24/7 Coverage ○ Advocates Working Remotely, Phone and Video Advocacy <p>Expanded to 24-hour availability, 7 days/week during this crisis</p>	<p>Boston Area Rape Crisis Center (BARCC) Cambridge: 800-841-8371</p>
 <p>WENTWORTH-DOUGLASS HOSPITAL MASSACHUSETTS GENERAL HOSPITAL SUBSIDIARY</p>	<p>HAVEN (Portsmouth, NH) 603-994-SAFE (7233)</p>	<p>HAVEN (Portsmouth, NH) 603-994-SAFE (7233)</p>